

Club Broadbeach Bulls Bucks Reward Program

Terms & Conditions

GENERAL TERMS & CONDITIONS

The Club Broadbeach Bulls Bucks Reward Program is open to current financial members of Club Broadbeach who have received their membership card.

All members are automatically enrolled in the Club Broadbeach Bulls Bucks Reward Program upon joining Club Broadbeach. Members may choose to opt out of the program by submitting a written request to Management.

It is the member's responsibility to present their membership card when purchasing food, beverages, or raffle tickets. Points can only be awarded before the transaction has been completed.

It is the member's responsibility to ensure their membership card is correctly inserted into the gaming machine card reader during play.

Earning Reward Points

Members will earn Reward Points at the following rates:

Food, Beverage & Raffles

1 Reward Point for every \$1 spent when a membership card is swiped at the time of purchase.

Gaming

1 Reward Point for every \$9 turnover on gaming machines when the membership card is inserted during play.

Redeeming Reward Points

All members may redeem Reward Points for:

- Food purchases
- Beverage purchases
- Eligible promotional offers as determined by Club Broadbeach

The following tiers may also redeem Reward Points for cash vouchers through the members' kiosk:

- Gold
- Platinum
- Diamond

Reward Points are valid for 12 months from the date they are earned. Any unredeemed points will expire after this period.

Points are redeemed on a first earned, first redeemed basis.

MEMBERSHIP TIERS

Members begin in the Bronze tier and progress through the following levels based on Tier Credits earned during each tier period:

Tier	Tier Credits Required
Bronze	Entry Level
Silver	5,000
Emerald	10,000
Gold	30,000
Platinum	45,000
Diamond	85,000

Earning Tier Credits

Members earn Tier Credits at the following rates:

Food, Beverage & Raffles

1 Tier Credit for every \$1 spent.

Gaming

1 Tier Credit for every \$3 turnover.

Tier Credits are used solely to determine tier status and cannot be redeemed.

Rolling Tier Period (3 Months)

Tier status is based on a member's activity over the previous three (3) months. The assessment period rolls forward each day, with new activity being added and activity older than three (3) months being removed.

To maintain your tier status, you must continue to meet the required qualifying criteria within the most recent three (3) month period. If your qualifying activity falls below the required level, your tier status may be adjusted accordingly.

MEMBER RESPONSIBILITY

Membership cards are for the sole use of the cardholder.

Members must not:

- Allow another person to use their membership card.
- Use another member's card for purchases or gaming play.

Any misuse may result in:

- Loss of Reward Points
- Loss of Tier Credits
- Downgrade of tier status
- Suspension of membership benefits at the discretion of Management.

It is a Club member's responsibility to secure their membership card and let reception know if it is lost at any point in time. A replacement membership card can be issued for a fee of \$3.00. Any fraudulent redemption of cash or rewards points from a stolen or lost membership card will not be the responsibility of the Club.

TIER BENEFITS

Gaming Point Multipliers

Members in the following tiers will receive bonus points on gaming turnover:

Tier	Multiplier
Silver	1.5x
Emerald	2x
Gold	2.5x

Platinum	3x
Diamond	3x

Food & Beverage Additional Discounts

When paying with Reward Points and presenting a membership card:

Tier	Discount
Emerald	10%
Gold	20%
Platinum	30%
Diamond	50%

Birthday Rewards

Birthday Reward Points are automatically loaded to members' accounts once they swipe their member card at the kiosk during their birthday month, and any unclaimed birthday reward points will expire at the end of that month.

Tier	Birthday Reward Points
Bronze	1,000 points
Silver	1,500 points
Emerald	2,000 points
Gold	3,000 points
Platinum	5,000 points
Diamond	10,000 points

Birthday Rewards are valid for food and beverage purchases only.

Exclusive Invitations

Members in the following tiers may receive invitations to exclusive Club Broadbeach promotions, events and member experiences:

- Emerald
- Gold
- Platinum
- Diamond

Invitations may be sent via SMS and/or email at the discretion of Management.

VIP Experiences

Gold, Platinum and Diamond members may be offered VIP access to selected sporting events, entertainment experiences, or Club Broadbeach hosted events.

All requests are:

- Subject to availability.
- At Management's discretion.

Special Occasion Gifts

Members may receive a Special Occasion gift each year at the discretion of Management.

Members are responsible for collecting gifts.

Leave of Absence

Members may apply in writing for a leave of absence.

If approved, Management may preserve a member's tier status for the approved period based on their historical activity.

CLUB BROADBEACH TERMS & CONDITIONS

Promotions are conducted in accordance with all relevant Queensland legislation.

The promoter is:

Club Broadbeach
169 Surf Parade
Broadbeach QLD 4218

- 1) While every care is taken, Club Broadbeach accepts no responsibility for system malfunctions, technical failures, or interruptions affecting the Rewards Program.
- 2) Club Broadbeach is not liable for any loss, damage, or injury suffered in connection with participation in the program, except where liability cannot be excluded by law.
- 3) Club Broadbeach reserves the right to cancel, suspend, amend or terminate the Rewards Program at any time.
- 4) Club Broadbeach staff are not eligible to participate in the Rewards Program unless otherwise approved by Management.
- 5) Club Broadbeach accepts no responsibility for unauthorized use of a membership card.
- 6) Club Broadbeach reserves the right to amend:
 - Reward Point values
 - Tier thresholds
 - Tier benefits
 - Promotional offers
 - Without prior notice.
- 7) Continued use of a membership card constitutes acceptance of these Terms & Conditions.
- 8) Management's decision is final, and no correspondence will be entered into.
- 9) Participation in the Club Broadbeach Bulls Bucks Reward Program indicates acceptance of these Terms & Conditions.

Club Broadbeach Bulls Bucks Reward Program - Rewarding our members for supporting their Club.